



## **Prevention of spread of covid-19 and control measures implemented in the hotel Sandy Beach**

Our dear guests,

We would like to welcome you to our beautiful island and our hotel Sandy Beach.

With some delay, we are happy to announce, that we'll start as of 01<sup>st</sup> of July 2020 our summer season 2020. Our entire team is looking very much forward to welcome you.

At Sandy Beach, safety and well-being of our guests and personnel is our top priority. For this reason, we will implement all required measures developed by the National Public Health Organization for the prevention of covid-19. The measures that are implemented but are not limited to, are:

**GENERAL** A) All hotel staff is trained in all new advances in controlling covid-19, taking required courses and relevant education. B) All personnel will be using personal protective equipment when and where required. C) You, as our guests, are not obliged to wear masks in the hotel, but need to keep safe distances as required.

**RECEPTION** The reception staff will wear appropriate PPE (Personal Protective Equipment). All guests should maintain appropriate distance from one another during the check-in procedures. Key cards will be disinfected before use.

**FOOD & BEVERAGE** All personnel are required to wear PPE (Personal Protective Equipment). All meals will be served in Buffet form, as you already know.

Guests keeping the appropriate safety distances will indicate to our staff exactly what they want from Buffet and will be served. Our staff will be serving all drinks in the restaurant including post-mix services. For your safety, all tables in the restaurant will be placed according to appropriate distances designated by the National public health organization, and there is a possibility that there will be different serving hours to avoid overcrowding. In all Bars, guests keeping their safety distances will receive drinks and cocktails from our Bartenders.

**BEACH – POOL** Our beach and pool operation remains the same. For your safety, all necessary distancing measures are implemented. Sunbeds will be disinfected after each use. In addition, there will be more rigorous testing for the quality of the pool water.

**GUEST ROOMS** All safety & disinfection measures will be observed in the rooms by using steam disinfection and with the appropriate disinfectants for all common surfaces including handles, switches, knobs or other surfaces. According to the measures indicated by the National Public Health Organization, staff will not enter guest rooms during your stay to perform regular housekeeping or change of towels or linen, unless requested by the guest. We kindly ask you to indicate at reception the frequency at which you would like our staff to change towels and linen.

**THERE WILL BE AVAILABLE HAND DISINFECTANTS IN PUBLIC AREAS OF THE HOTEL**

**ENTERTAINMENT**

There will be not an animation team this year and our luna park will stay closed for safety reasons. Once a week the live Greek night will be available.

Last but not least, do not forget to book your next accommodation with us! We are happily waiting for you! Until then, stay safe!

With our warmest regards,

The hotel management of Sandy beach